**Daniel Nolan**

1719 Marine Street, Boulder, CO 80302 | 970.778.7312 | Daniel.J.Nolan@colorado.edu

**Professional Summary:**

I am interested in increasing my experience in computer programming and development through HackCU. Also, team building will be a skill that is useful in the future and this will help me develop that portion of my experience also.

**Core Qualifications:**

* Help Desk Experience
* Results-oriented
* Proficiency in Python, Java, Javascript, etc.
* Quick learner
* Microsoft Office
* Excel in Computer Science/ Programming
* Excel in Big Data information usage

**EDUCATION**

**UNIVERSITY OF COLORADO - BOULDER** May 2016

**B.A. Computer Science**

Boulder, CO

* Member of BMES Club
* Coursework in Software Methods and Tools, Algorithms, Principles of Programming, Professional Development, etc.
* 3.376 GPA in Computer Science
* Double major in Mathematics (B.A.)

**SKILLS**

* Design Software: SolidWorks
* Programming Software: Python, Java, HTML, C++, Scala
* Big Data Software: Tableau, Splunk, Github, Git, NodeJS
* Desktop Publishing Software: Photoshop, Illustrator, HTML, Microsoft Office
* People skills: Great customer service attendant, fundraiser, enthusiastic people person, advanced problem-solving

**EXPERIENCE**

**VISIONLINK** Boulder, CO

**Help Desk Analyst** May 2014 – Current

* Help authorize new user accounts for the CAS and CAN systems for the American Red Cross
* Troubleshoot problems that current users are having within the system and provide guided solutions
* Attend Sprints that help give insight on new issues and projects that need to be worked on

**TARGET** Boulder, CO

**Hardlines/Electronics Team Member** September 2013 – June 2014

* Identified abandoned items and utilized the store database to correctly put back a said item
* Conducted analysis to address store thefts which led to the acquisitioning of possible losses in profit
* Used PDAs to stock and replenish inventory on the sales floor
* Provided great guest service/customer management around the store at all times

**CU CALL CENTER** Boulder, CO

**Student Assistant** November 2012 – June 2013

* Raised donations for the University of Colorado – Boulder through collect call methods
* Developed friendships and reputation with CU alumni and past students
* Utilizing social skills to market for university donations
* Gave positive feedback towards fundraising methods which in turn led to increased donation levels compared to the previous year

**CU RECORDS OFFICE** Boulder, CO

**Student Assistant**  November 2011 – June 2012

* Planned and executed file purges within the Arts and Science department of the university
* Effectively controlled the release of proprietary and confidential information for general client lists

**PROFESSIONAL AFFILIATIONS**

* CU Biomedical Engineering Society
* CU Advocates
* Visionlink, Inc.
* Chi Psi Fraternity

**ACCOMPLISHMENTS**

* Managed updates and practice sated for events linked to three separate fraternal organizations
* Implemented a new intramural sign-up system that increased efficiency compared to the year before
* Shadowed a fellow BMES member to learn and provide input in R & D of a medical device funded by the CU Medical Board
* Developed an audio visualizer through the use of an Arduino Uno